

**NOTICE OF A DATA BREACH**

On or about December 7, 2021, OrthoNebraska learned that spam messages were sent from what appeared to be an OrthoNebraska email account. At this time, OrthoNebraska's internal and external security team moved quickly to secure the email account and perform an enterprise-wide password reset. Further, they engaged independent external experts to assist in determining the nature and scope of the incident.

At the conclusion of the investigation, OrthoNebraska determined that on December 1, 2021, an unauthorized individual or individuals gained access to the email account and, as a result, likely obtained some information. At that time, OrthoNebraska began a comprehensive review of the affected email account and determined that the impacted data contained protected personal and health information.

The protected health information involved may include demographic information (i.e., first and last name, gender, home address, phone number, and date of birth), driver's license numbers, state identification card numbers, usernames and passwords, Social Security Numbers; clinical information (i.e., medical history/diagnosis/treatment, dates of service, lab test results, prescription information, provider name, medical account number, or anything similar the medical file and/or record); and health insurance policy, and claim information). ***However, as of now, OrthoNebraska has no evidence indicating that any information has been used for identity theft or financial fraud. Additionally, there is no indication of access to any medical records contained in the medical records database.***

OrthoNebraska is offering complimentary credit monitoring and identity theft protection services to individuals impacted or involved in the incident. If interested in signing up for the complimentary credit monitoring, individuals must do so within 90 days of receiving their notification letter from OrthoNebraska. If you believe you were impacted by this incident and wish to take advantage of these services, please contact the dedicated toll-free helpline (as stated below).

OrthoNebraska takes the responsibility to protect the security and privacy of the information in its care with the utmost seriousness. In response to this incident, OrthoNebraska is implementing additional safeguards to its existing information security infrastructure and enhancing its employee information security training. Further, OrthoNebraska is working with its external experts to improve its policies, procedures, and protocols to help minimize the likelihood of this type of incident occurring.

For individuals seeking more information or who have questions, OrthoNebraska established a dedicated toll-free helpline set up specifically for this purpose at 1-800-405-6108 from 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday (except holidays). Representatives are available for 90 days. In addition, individuals seeking to contact OrthoNebraska directly may write to OrthoNebraska at 2808 south 143<sup>rd</sup> Plaza, Omaha, Nebraska 68144.

**OTHER IMPORTANT INFORMATION**

**Obtain and Monitor Your Credit Report.** We recommend that you obtain a free copy of your credit report from each of the three nationwide credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can access the request form at <https://www.annualcreditreport.com/index.action>. Alternatively, you can elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. The three nationwide credit reporting agencies' contact information are provided below to request a copy of your credit report or for general inquiries, such as those identified above.

<p><b>Equifax</b>                  (888) 766-0008                  P.O. Box 740256                  Atlanta, GA 30374  <a href="http://www.equifax.com">www.equifax.com</a></p>	<p><b>Experian</b>                  (888) 397-3742                  P.O. Box 2104                  Allen, TX 75013  <a href="http://www.experian.com">www.experian.com</a></p>	<p><b>TransUnion</b>                  (800) 680-7289                  P.O. Box 1000                  Chester, PA 19016  <a href="http://www.transunion.com">www.transunion.com</a></p>
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**Security Freeze (also known as a Credit Freeze).** The following is general information about how to request a security freeze from the three credit reporting agencies. While we believe this information is accurate, you should contact each agency for the most accurate and up-to-date information. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing, or other services. In addition, in some states, the agency cannot charge you to place, lift or remove a security freeze. There might be additional information required, and as such, to find out more information, please contact the three nationwide credit reporting agencies (contact information provided below).

<p><b>Equifax Security Freeze</b>                  P.O. Box 105788                  Atlanta, GA 30348  <a href="https://www.equifax.com/personal/credit-report-services/credit-freeze/">https://www.equifax.com/personal/credit-report-services/credit-freeze/</a></p>	<p><b>Experian Security Freeze</b>                  P.O. Box 9554                  Allen, TX 75013  <a href="http://www.experian.com/freeze">www.experian.com/freeze</a></p>	<p><b>TransUnion                  Security Freeze &amp; Fraud Victim                  Assistance Dept.</b>                  P.O. Box 380                  Woodlyn, PA 19094  <a href="https://www.transunion.com/credit-freeze">https://www.transunion.com/credit-freeze</a></p>
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**Consider Placing a Fraud Alert on Your Credit Report.** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least twelve months. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you before establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three nationwide credit reporting agencies

identified above. Additional information is available at <https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/>

**Remain Vigilant, Review Your Account Statements and Notify Law Enforcement of Suspicious Activity.** As a precautionary measure, we recommend that you remain vigilant by closely reviewing your account statements and credit reports. If you detect any suspicious activity on an account, we strongly advise that you promptly notify the financial institution or company that maintains the account. Further, you should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, including your state attorney general and the Federal Trade Commission (FTC). To file a complaint or to contact the FTC, you can (1) send a letter to the *Federal Trade Commission*, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580; (2) go to [IdentityTheft.gov/databreach](https://IdentityTheft.gov/databreach); or (3) call 1-877-ID-THEFT (877-438-4338). Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, a database made available to law enforcement agencies.

**Take Advantage of Additional Free Resources on Identity Theft.** We recommend that you review the tips provided by the Federal Trade Commission's Consumer Information website, a valuable resource with some helpful tips on how to protect your information. Additional information is available at <https://www.consumer.ftc.gov/topics/privacy-identity-online-security>. For more information, please visit [IdentityTheft.gov](https://IdentityTheft.gov) or call 1-877-ID-THEFT (877-438-4338). In addition, a copy of *Identity Theft – A Recovery Plan*, a comprehensive guide from the FTC to help you guard against and deal with identity theft, can be found on the FTC's website at <https://www.consumer.ftc.gov/>.

**District of Columbia residents:** You can obtain information from the FTC and the Office of the Attorney General for the District of Columbia about steps to take to avoid identity theft. You can contact the D.C. Attorney General at: 441 4th Street, NW, Washington, DC 20001, 202-727-3400, [www.oag.dc.gov](http://www.oag.dc.gov). **Iowa residents** may also wish to contact the Office of the Attorney general on how to avoid identity theft by calling 515-281-5164 or by mailing a letter to the Attorney General at: *Office of the Attorney General of Iowa*, Hoover State Office Building, 1305 E. Walnut Street, Des Moines, IA 50319. **Maryland residents** may wish to review the information the Attorney General, who can be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202, 1-888-743-0023, or visiting [www.oag.state.md.us](http://www.oag.state.md.us). **Massachusetts residents:** State law advises you that you have the right to obtain a police report. Further, you have the right to obtain a security freeze on your credit report free of charge. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. To request a security freeze be placed on your credit report, please be prepared to provide any or all of the following: your full name, social security number, address(es), date of birth, a copy of a government issued identification card, a copy of a utility bill, bank or insurance information, or anything else the credit reporting agency needs to place the security freeze. Further information regarding credit freezes, including the contact information for the credit reporting agencies, may be found above in section titled "Security Freeze (also known as a Credit Freeze)." **New Hampshire residents** have the right to ask that the three nationwide credit reporting agencies place fraud alerts in their file (as described above) and or request a security freeze (as described above). To place or fraud alert on your file or request the security freeze, please contact three credit reporting agencies identified above. **New Mexico residents,** you have rights pursuant to the Fair Credit Reporting Act, such as the right to

be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit. **New York Residents**: You may also contact the following state agencies for information regarding security breach response and identity theft prevention and protection information: New York Attorney General's Office Bureau of Internet and Technology, (212) 416-8433, <https://ag.ny.gov/internet/resource-center> and or **NYS Department of State's Division of Consumer Protection**, (800) 697-1220, <https://www.dos.ny.gov/consumerprotection>. **North Carolina residents** may wish to review the information provided by the North Carolina Attorney General at [www.ncdoj.gov](http://www.ncdoj.gov), or by contacting the Attorney General by calling 877-5-NO-SCAM (Toll-free within North Carolina) or by mailing a letter to the Attorney General at *North Carolina Attorney General's Office, Consumer Protection Division, 9001 Mail Service Center Raleigh, NC 27699*. **Oregon Residents**: State laws advise you to report any suspected identity theft to law enforcement, as well as the Federal Trade Commission. You can contact the Oregon Attorney General at: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, (877) 877- 9392, [www.doj.state.or.us](http://www.doj.state.or.us). **Rhode Island residents** have the right to obtain a police report if one was filed. Alternatively, you can file a police report. Further, you can obtain information from the Rhode Island Office of the Attorney General about steps you can take to help prevent identity theft. You can contact the Rhode Island Attorney General at: 150 South Main Street, Providence, RI 02903, (401) 274-4400, [www.riag.ri.gov](http://www.riag.ri.gov). As noted above, you have the right to place a security freeze on your credit report at no charge, but note that consumer reporting agencies may charge fees for other services. **West Virginia residents** have the right to ask that the three nationwide credit reporting agencies place fraud alerts in their file (as described above) and or request a security freeze (as described above). To place or fraud alert on your file or request the security freeze, please contact three credit reporting agencies identified above.