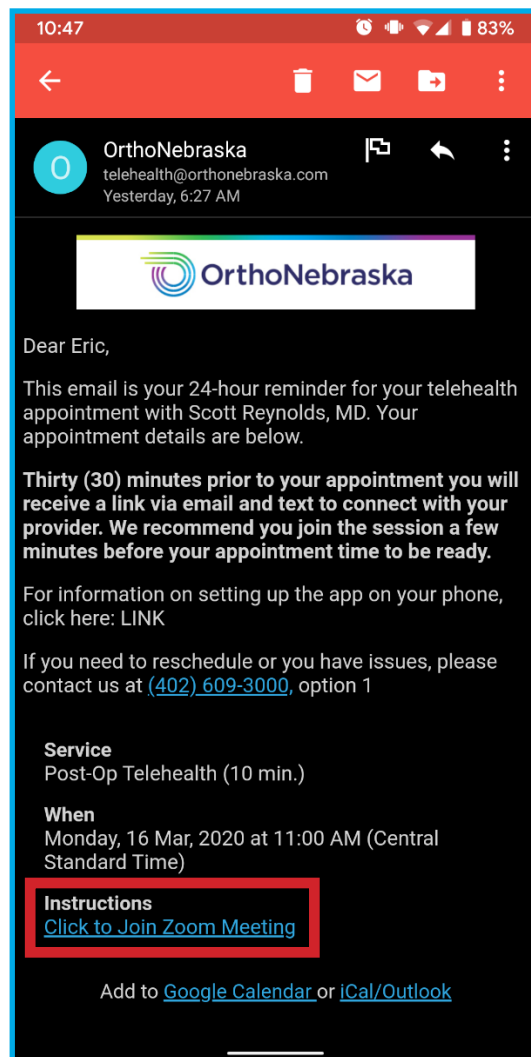
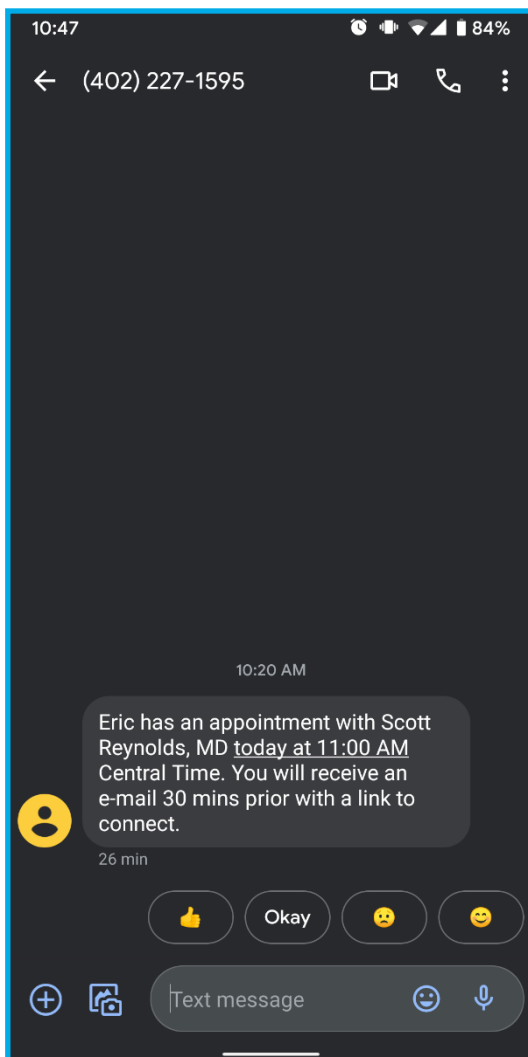


You will receive a text reminder the day before and thirty (30) minutes prior to your scheduled appointment, as well as confirmation and reminder emails at the time of scheduling, 24 hours and thirty (30) minutes prior to your appointment.

Please note: These emails will contain the link to join your telemedicine session, so we recommend saving them in your email inbox so they are readily available.

## Instructions

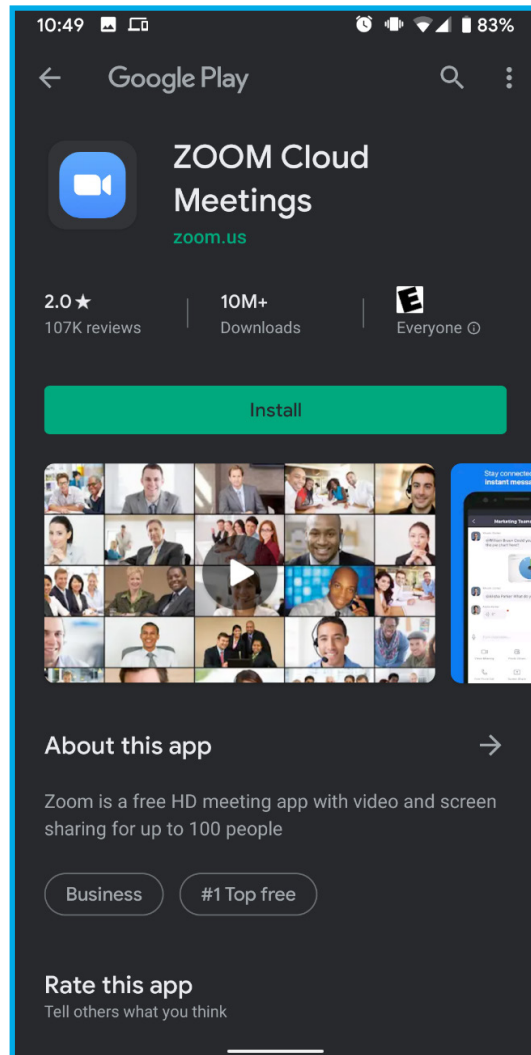
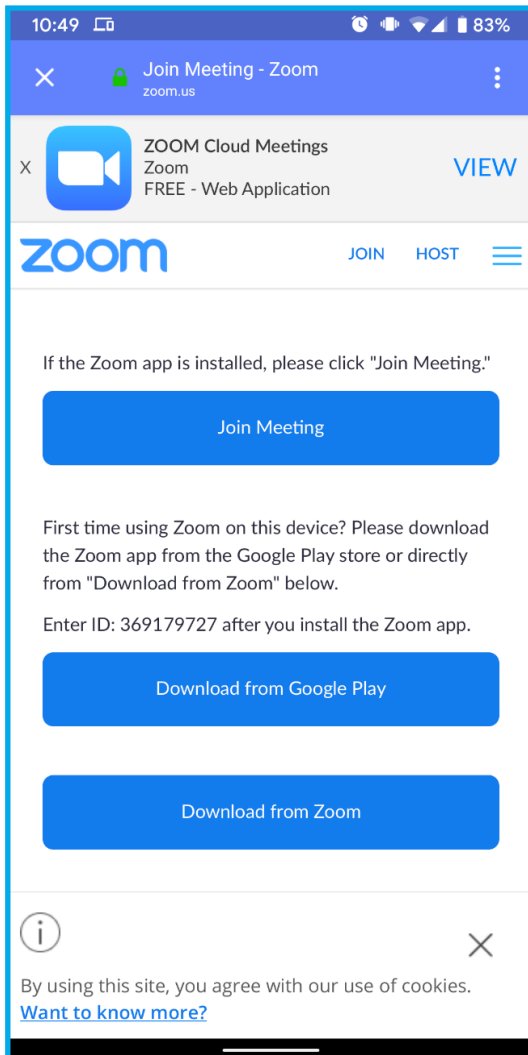
At least five (5) minutes prior to your scheduled appointment time, click the “Click to Join Zoom Meeting” link. *(see the red box on the image below)*

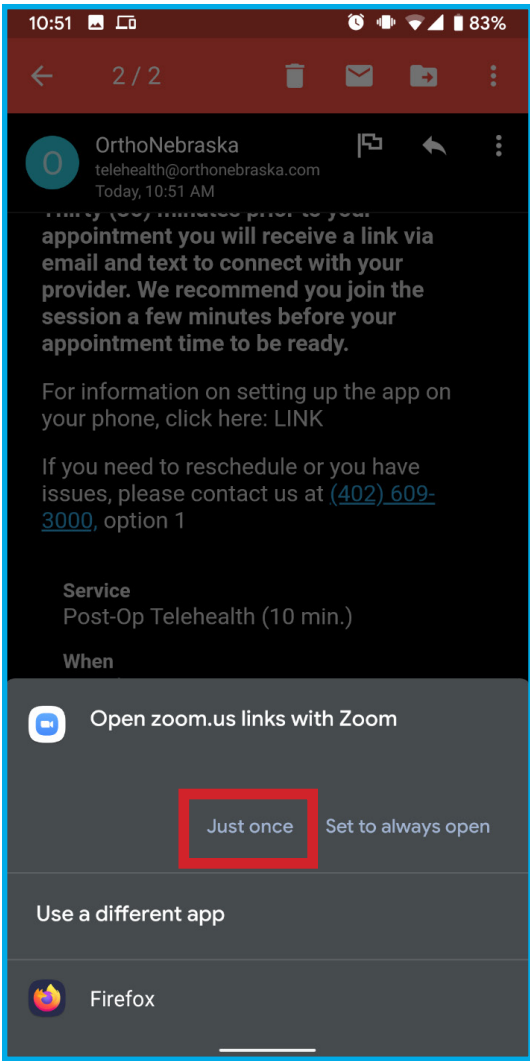


If you already have the Zoom app installed, you can click on “Join Meeting”.

If you do not already have the Zoom app installed, click on “Download for Google Play” or “Download from App Store” button and install it from your app store.

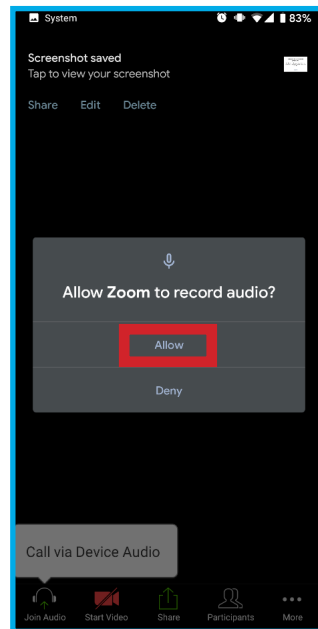
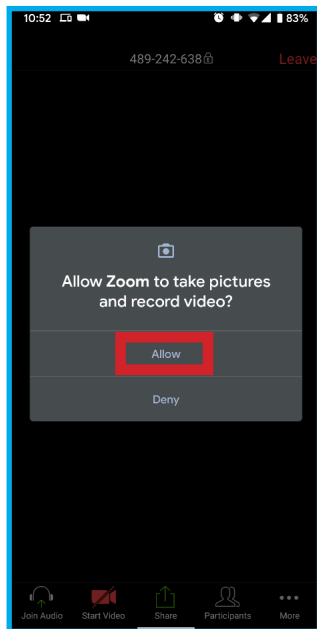
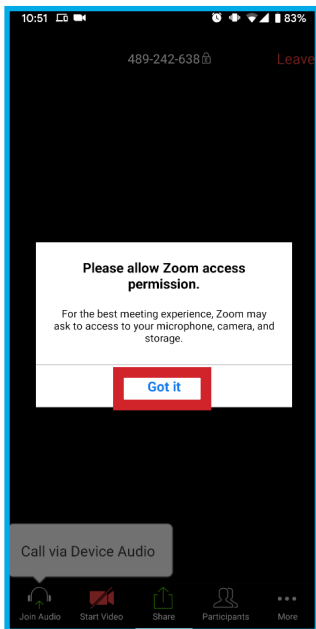
Once the app is installed go back to your email and click the link again and this time select “Join Meeting”.

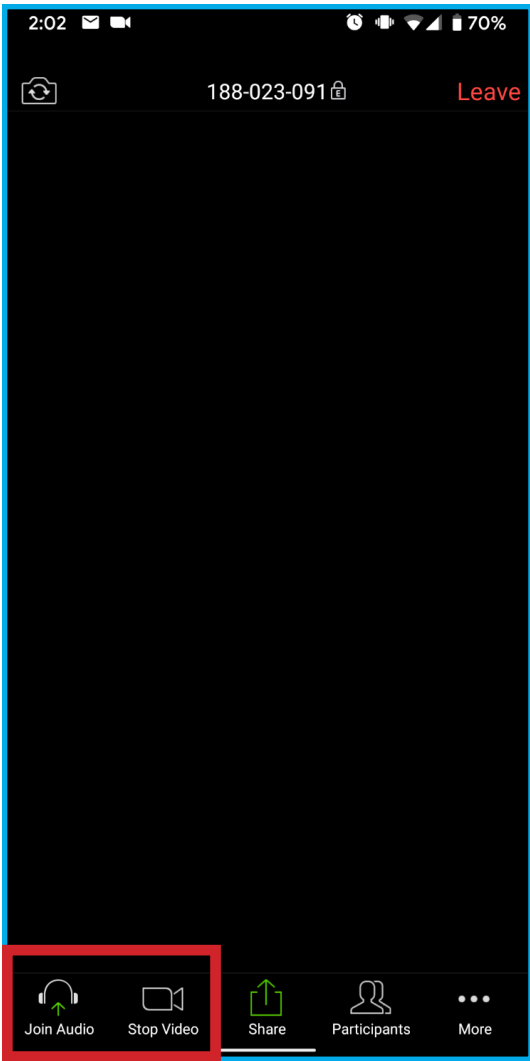




You may be prompted to open links with Zoom, click “Just Once”. (see red box on the image on the left)

When you first launch the app, it will ask you for video and microphone permissions, select “Allow” on these pop up screens. (see red boxes in the images below)





Be sure both Audio and Video are enabled and do not have a red slash through them. If you denied access on the previous step, you will need to go to your profile picture, then settings, and adjust your audio and visual settings to allow access to your phone camera and microphone.

*(see red box in the image to the left)*